



about **THE OTTAWA MISSION**

Since 1906, The Ottawa Mission has been serving the homeless, the hungry and the lost by providing food, clothing, shelter and skills. In 2021–2022, The Ottawa Mission provided emergency shelter to an average of 118 people every night and served an average of 2,570 meals every day.

The Ottawa Mission also provides medical and dental services, hospice care, mental health and addiction treatment programs, housing services, spiritual care, educational support and job training to thousands of men and women.

In 2019, The Ottawa Mission launched a new housing department to reflect the belief that a home is a human right for everyone. In September 2020, The Mission marked its one millionth hour serving the community.



THE OTTAWA MISSION

HEALTH SERVICES



35 Waller Street
Ottawa, ON K1N 7G4

OttawaMission.com



To meet the healthcare needs of vulnerable people with little or no access to care, we provide on-site primary healthcare, dental care and palliative care for those with serious and life-threatening conditions.



PRIMARY CARE

Founded in 2007, our DYMON Health Clinic nurse practitioners are supported by two physicians to provide optimal healthcare services seven days a week to men and women who are homeless or at risk of becoming homeless.



DENTAL CARE

Founded in 2007 by Dr. Tom Harle, our Dental Clinic provides free emergency, preventative and restorative dental care to those living in shelters. Services include exams, cleanings, X-rays, fillings, extractions, partials and dentures.



EYE CLINIC

Founded in 2022 by Dr. Maberley, the upcoming Eye Clinic will offer free preventative and restorative eye care to those who are homeless and at risk of becoming homeless.

In partnership with *Elissor*, the Eye Clinic will also offer protective and corrective eyewear to those living in shelters.



HOSPICE

Founded in 2001, the Diane Morrison Hospice provides 24-hour palliative care and emotional and spiritual support. It serves homeless men and women in their final days with compassion and dignity.



Why are health services for people who are homeless or at risk of becoming homeless so important?

Imagine what life would be like if you had no place to call home. That would be hard enough, but it's even more difficult for people who are sick. And people who are homeless are more likely to suffer from serious health conditions.

Accessible dental care is important since it is not included within publicly funded healthcare. In addition to the ability to eat properly and have daily social interactions, good oral health is essential given its relationship to conditions such as heart disease and diabetes.

For people who are homeless, good eye care is a crucial factor to improved quality of life. Being able to see surroundings clearly is necessary to navigate day to day activities. Also, being able to see and acknowledge key community members is essential in forming social bonds and meeting basic needs. The access to protective eyewear could also mitigate negative effects, such as eye cancer and blindness, resulting from long term exposure to environmental elements.

No one deserves to die alone. The Hospice provides support and guidance for patients and their families and friends, and it offers visits from volunteers and spiritual companions.



CAROLE

DYMON HEALTH CLINIC PATIENT

"The service at The Mission clinic is incredible. The staff are very friendly, welcoming and thorough. They get things done, including referrals for tests and follow-up care. I know I'm getting the best possible service. The clinic has a very caring atmosphere."



LESLEY

DYMON HEALTH CLINIC NURSE PRACTITIONER

"We try to keep vulnerable community members healthy and support them as much as possible. It's an honour for me to be part of this team and very meaningful to provide these services. Staff here really care about people within the shelter and in the community."



JOHN

DIANE MORRISON HOSPICE VOLUNTEER

"Mission staff are dedicated and compassionate. They treat each patient with respect and dignity, recognizing their uniqueness. I enjoy being part of this team and supporting staff."