



Notification of Documents Available (AODA)

Dear Valued Donors, Volunteers & Clients,

The Ottawa Mission has created policies and procedures to meet the required *Accessibility Standards for Customer Service, Ontario Regulation 429/07* under the *Accessibility for Ontarians with Disabilities Act, 2005*.

Our Accessibility policies are available for your review in a number of formats. Should you wish access to these documents, please notify:

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Director of Human Resources
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Thank you

Management