



Moving Forward in 2007

Starting the next 100 Years at The Ottawa Mission

Ask, Seek, Knock

A message from Diane Morrison, Executive Director

A young man walks in the door of The Ottawa Mission. It is his first time in a shelter. He never thought that he would have to rely on a hand out from a social agency. At one time, he had a home, a job and a family. Things were going well and then his job was gone and he couldn't get back on his feet. One thing led to another and then, he was no longer welcome in his family home. His family couldn't deal with his moods and his drinking. He found himself outside, outside the world as he knew it, outside society and outside the door of The Ottawa Mission.

He thought that he had reached bottom but in reality he had taken the first step towards his future. The Ottawa Mission was welcoming and he was given shelter, food and clean clothes. The people around him seemed to care about him and they offered him help with his addiction,

help finding housing and a job, skills training, medical and dental care. Everywhere he looked, people seemed to care. The light inside him, that had been dark for so long, began to glow. Maybe he had a future after all, maybe it would all work out.

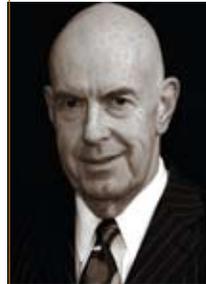
The Ottawa Mission is a place that offers a future, it is a place where God's love is shown to all, it is a place of hope. The support of the community has made it possible to offer a future to the people who come to The Ottawa Mission. We thank you for your support, you are truly 'future makers' for many people who, like the young man, just walk in our door when there is nowhere else to go.



Diane Morrison

The Ottawa Mission reflects Jesus' love in serving the homeless, the hungry and the lost by providing food, clothing, shelter and skills and offers of faith and hope for building a wholesome life.

Board President's Message



Paul McKechnie

2007 was another great year in the history of The Ottawa Mission.

Throughout the year it has been my privilege as President to attend graduations from our cooking program, our

school, and of course, our outstanding "Lifeskills" program. I treasure those moments. These occasions celebrate our mission.

In addition, we saw our health clinic develop, expansion in our dental clinic services, and we enriched our community and client relations, through such events as, our second annual picnic.

Yet we are predominately a shelter for those in need. We are providing more beds, making more meals, supplying more clothing and footwear than ever before.

As we look into the future, we are in the process of expanding "second stage" housing for our program graduates, and others, ready to move out, as they continue their forward progress.

None of this could be accomplished without the tremendous support of this community and our donors. I want you to know that we seek always to maintain your trust by being careful with every gift.

I am very humbled by your generosity.

We covet your prayers and support for our work, Diane Morrison, our great leadership and superb staff, as we carry on into 2008.

Moving forward ...

In a Safe Haven

The Ottawa Mission offers *hope and shelter* to people in crisis. Our 220 beds are full almost every night. In 2007 The Ottawa Mission provided over 1,500 different people with shelter and saw a 97% occupancy rate.

Our *Front Desk* staff help provide a safe and stable atmosphere for clients and staff. They register everyone who comes in for a bed. They attend to clients' basic needs and work with staff in other programs to make sure those people get the help they need.

The new "worship wall" in The Ottawa Mission Chapel. The Chapel is used everyday for worship services and meetings.



Moving forward ...

With Spirituality

In 2007, we built a new "worship wall" at the front of the Chapel. This was constructed from clay tiles hand-created by the people who live and worship at The Ottawa Mission. Each tile in the wall tells a story as unique and interesting as the person who created it.

When viewed as a whole, the wall forms one of the most fascinating and beautiful areas in The Ottawa Mission. Looking at it, you are inspired and captivated by the sense of worship it creates.

Our worship wall reminds us that these tiles were created by the people who make The Ottawa Mission their home church. Every day at 11:00 our family of faith gathers for worship. Our chapel can't hold the number of people

who show up for service, forcing many to stand at the back or out in the hallway.

Our Chaplains offer *worship services, Bible study, the Alpha Program, counselling* and *prayer* for the many who seek out a relationship with God. Through God's grace, lives are changed for the better.

We continue to be grateful to you our donors, for your prayers and your financial support. Your gifts and God's loving presence allow us to provide a place where each person can grow in faith, in ways that are as unique as the tiles that form our worship wall.

Rev. Laird Eddy



Rev. Laird Eddy

Be strong and of good courage: to not be afraid.

Joshua 1:9

Moving forward ...

with more services for those battling addictions



The Ottawa Mission Day program is the only program of its kind in the city. Addictions counsellors help dozens of men every week.

In 2007, The Ottawa Mission *LifeHouse rehabilitation program* saw the largest number of graduates ever. Over the year thirty-seven clients entered the five-month program, to receive counselling, training, and a chance to start a new life free from addiction.

Another highlight for The Ottawa Mission's *Addiction Services Program* in 2007 was the start of the Day Program in February. The Day Program serves clients

from the shelter and community who may not be ready or able to commit to a residential addiction treatment program. Response to the Day Program was excellent. Approximately 1,800 visits to this program happened in the first six months. Our Evening Program was added in August, and before the end of 2007 there were approximately 1,250 visits by men and women wanting to make a positive change in their lives.

Some of the men who graduated from LifeHouse in 2007. The Ottawa Mission's five-month Addiction Rehabilitation Program saw more graduates in 2007 than in any previous year.

The poorest of the poor will find pasture and the needy will lie down in safety.

Isaiah 14:30



Moving forward ...

*with a wholesome,
healthy approach to life*

The homeless struggle to stay healthy. A frequent problem is poor dental health. There has never been an accessible **Dental Clinic** where the homeless can seek relief from a toothache, or receive needed dental repairs.

Dr. Tom Harle had a vision to provide that service in Ottawa. Thanks to a \$60,000 grant from The Community Foundation of Ottawa, in April 2007 the Dental Clinic at The Ottawa Mission opened. Dr. Harle's vision became a reality.

Dr. Harle has recruited volunteer dentists, dental assistants and dental hygienists to work in the Clinic. Together they treated almost 800 patients in the clinic's first 7 months. Today, they see about 105 clients monthly who come in from shelters or the streets. The dental service they

provide for free would otherwise cost \$20,000 a month. The Dental Clinic also receives about \$3,500 monthly in donated dental lab services.

The Ottawa Mission **Primary Care Medical Clinic** also opened in 2007. Two nurse practitioners and a part-time doctor from Ottawa Inner City Health have seen over 2,500 patients since the Clinic opened.

The Ottawa Mission **Home Hospice** serves people who are suffering from terminal illnesses and have nowhere else to turn. There are 14 beds in The Home Hospice. In 2007, 51 new admissions were recorded and 17 patients died with dignity in a caring environment.



The Ottawa Mission Dental Clinic opened in 2007. Dentists, hygienists and dental labs all donate their time and services.



There are 14 beds in The Ottawa Mission Home Hospice. Caring and dedicated staff and volunteers offer palliative care to those without a home.



Dr. Tom Harle (far left) spearheaded the opening of The Ottawa Mission Dental Clinic. In its first year, the Dental Clinic has seen more than 1,100 patients.

Receiving a hot, nutritious meal. The kitchen at The Ottawa Mission serves 1,100 hot, nutritious meals to the hungry every day.



Moving forward...

*with an education,
a job, and safe housing*

In 2007, nearly 30,000 people came through the **Client Services Centre** at The Ottawa Mission. On average, there were 2,400 visits a month from people who asked for our help to get an education, a job or safe housing.



In December, the **Stepping Stones Learning Centre** marked its first anniversary. Staff and volunteers celebrated their having helped 180 clients, some completing the GED test or online courses. **Housing Support Program** employees saw 330 clients move into permanent housing. One hundred and eighty-three clients got jobs with the help of the **Employment and Job Training Program** at The Ottawa Mission.

Graduation Day at the Stepping Stones Learning Centre in August, 2007. The Ottawa Mission Client Services Centre offers education, job training, and housing support to men and women.

*In their hunger you
gave them bread from
heaven and in their
thirst you brought them
water from the rock.*

Nehemiah 9:15



Moving forward...

*with the help
and support of
the community*

The Ottawa Mission could not help the people it does without **volunteers**. Most of the 3,000 volunteers who came to The Ottawa Mission in 2007 came regularly, every week or two. Some 120 volunteers served at the special holiday meals at Easter, Thanksgiving and Christmas. In all, volunteers gave about 20,000 hours of their time. We continue to be grateful to all of our volunteers. Thank you.

Many professionals donated their services to make life for the shelter residents better. The Ottawa Mission welcomes volunteer dentists, lawyers, photographers, veterinarians, musicians, massage therapists and others.

The Ottawa Mission kitchen serves 1,100 meals a day to residents of the shelter as well as anyone in the community that needs a hot, nutritious meal. Twenty-nine people have now graduated from the six-month Food Services Training Program.

Moving forward... *without hunger*

The kitchen at The Ottawa Mission serves 1,100 hot, nutritious meals to the hungry every day. The special holiday meals at Easter, Thanksgiving and Christmas welcome residents and provide a sense of community. In 2007, The Ottawa Mission kitchen filled roughly 415,000 plates.

The Ottawa Mission's **Food Services Training Program** gives people the skills they need to find employment. Twenty-nine people on social assistance have graduated from the Food Services Training Program, for an amazing 80 percent success rate. Many of them now work in the food services industry. Some are furthering their education at Algonquin College.



A dollar of revenue



59% Your Generous Donations
37% Government Funding
4% Other

Programs and Services 75%
Fundraising 16%
Administration 9%

How your gifts are used

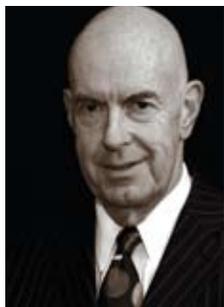


These figures are as of February 29, 2008 and were prepared (for publication purposes) with projected year-end amounts. For a copy of audited financial statements please write to mission@ottawamission.com or call 613-234-1155.



UNION MISSION FOR MEN

35



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Laird Eddy, *Director of Mission Services*

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Photo Front Cover: A resident of The Ottawa Mission examines the new tiled “worship wall” in the Chapel.